

Claims

- [c1] A network based method for facilitating providing a customer with a quote for at least one of a manufactured product and a service, said method comprising: receiving data relating to at least one of a customer desired product and a customer desired service; providing the customer a budgetary quote based on the received data; receiving a customer response based on the budgetary quote; and providing the customer a contractual quote based on the received customer response.
- [c2] A network based method in accordance with Claim 1 wherein receiving data relating to at least one of a customer desired product and a customer desired service comprises receiving data relating to at least one of a customer desired medical product and a customer desired medical service.
- [c3] A network based method in accordance with Claim 1 further comprising prompting the customer to select a desired language from a plurality of languages.
- [c4] A network based method in accordance with Claim 1 wherein providing the customer a budgetary quote based on the received data comprises: publishing the budgetary quote as an Extensible Markup Language (XML) document; loading the XML budgetary quote in a quote repository; and sending an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published budgetary quote.
- [c5] A network based method in accordance with Claim 4 wherein providing the customer a budgetary quote based on the received data further comprises: providing the customer access to view the budgetary quote via the URL; and receiving a customer response comprising at least one of a message to the manufacturer and a request for a contractual quote.
- [c6] A network based method in accordance with Claim 1 wherein providing the

customer a contractual quote based on the received data comprises:
publishing the contractual quote as an Extensible Markup Language (XML) document;
loading the XML contractual quote in a quote repository; and
sending an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published contractual quote.

[c7]

A network based method in accordance with Claim 6 wherein providing the customer a contractual quote based on the received data further comprises:
providing the customer access to view the budgetary quote via the URL; and
receiving a customer response comprising at least one of a message to a manufacturer, an acceptance of the contractual quote, and a denial of the contractual quote.

[c8]

A network based method for facilitating providing a customer with a quote for at least one of a medical product and a medical service, said method comprising:
receiving data relating to at least one of a customer desired medical product and a customer desired medical service;
publishing a budgetary quote as an Extensible Markup Language (XML) document;
loading the XML budgetary quote in a quote repository;
sending an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published budgetary quote;
providing the customer access to view the budgetary quote via the URL;
receiving a customer response based on the budgetary quote;
publishing a contractual quote as an Extensible Markup Language (XML) document;
loading the XML contractual quote in a quote repository;
sending an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published contractual quote;

providing the customer access to view the budgetary quote via the URL; and
receiving a customer response comprising at least one of a message to a
manufacturer, an acceptance of the contractual quote, and a denial of the
contractual quote.

- [c9] A network based system for providing a customer with a quote for at least one
of a manufactured product and a service, said system comprising:
at least one device; and
a server connected to said device and configured to:
receive data relating to at least one of a customer desired product and a
customer desired service;
provide the customer a budgetary quote based on the received data;
receive a customer response based on the budgetary quote; and
provide the customer a contractual quote based on the received customer
response.
- [c10] A network based system in accordance with Claim 9 wherein to receive data
relating to at least one of a customer desired product and a customer desired
service, said server further configured to receive data relating to at least one of
a customer desired medical product and a customer desired medical service.
- [c11] A network based system in accordance with Claim 9 wherein said server further
configured to prompt a customer to select a desired language from a plurality
of languages.
- [c12] A network based system in accordance with Claim 9 wherein to provide the
customer a budgetary quote based on the received data, said server further
configured to:
publish the budgetary quote as an Extensible Markup Language (XML)
document;
load the XML budgetary quote in a quote repository; and
send an email alert to the customer, wherein said email alert comprises a
Uniform Resource Locator (URL) indicating a location of the published budgetary
quote.

[c13] A network based system in accordance with Claim 12 wherein to provide the customer a budgetary quote based on the received data, said server further configured to:
providing the customer access to view the budgetary quote via the URL; and
receive a customer response comprising at least one of a message to the manufacturer and a request for a contractual quote.

[c14] A network based system in accordance with Claim 9 wherein to provide the customer a contractual quote based on the received data, said server further configured to:
publish the contractual quote as an Extensible Markup Language (XML) document;
load the XML contractual quote in a quote repository; and
send an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published contractual quote.

[c15] A network based system in accordance with Claim 14 wherein to provide the customer a contractual quote based on the received data, said server further configured to:
provide the customer access to view the budgetary quote via the URL; and
receive a customer response comprising at least one of a message to a manufacturer, an acceptance of the contractual quote, and a denial of the contractual quote.

[c16] A network based system for providing a customer with a quote for at least one of a manufactured product and a service, said system comprising:
at least one device; and
a server connected to said device and configured to:
receive data relating to at least one of a customer desired medical product and a customer desired medical service;
publish a budgetary quote as an Extensible Markup Language (XML) document;
load the XML budgetary quote in a quote repository;
send an email alert to the customer, wherein said email alert comprises a

Uniform Resource Locator (URL) indicating a location of the published budgetary quote;
provide the customer access to view the budgetary quote via the URL;
receive a customer response based on the budgetary quote;
publish a contractual quote as an Extensible Markup Language (XML) document;
load the XML contractual quote in a quote repository;
send an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published contractual quote;
provide the customer access to view the budgetary quote via the URL; and
receive a customer response comprising at least one of a message to a manufacturer, an acceptance of the contractual quote, and a denial of the contractual quote.

[c17] A computer readable medium encoded with a program executable by a computer for providing a customer with a quote for at least one of a manufactured product and a service, said program configured to instruct the computer to:
receive data relating to at least one of a customer desired product and a customer desired service;
provide the customer a budgetary quote based on the received data;
receive a customer response based on the budgetary quote; and
provide the customer a contractual quote based on the received customer response.

[c18] A computer readable medium in accordance with Claim 17 wherein to receive data relating to at least one of a customer desired product and a customer desired service, said medium further configured to receive data relating to at least one of a customer desired medical product and a customer desired medical service.

[c19] A computer readable medium in accordance with Claim 17 wherein said medium further configured to prompt a customer to select a desired language from a plurality of languages.

[c20] A computer readable medium in accordance with Claim 17 wherein to provide the customer a budgetary quote based on the received data, said medium further configured to:

- publish the budgetary quote as an Extensible Markup Language (XML) document;
- load the XML budgetary quote in a quote repository; and
- send an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published budgetary quote.

[c21] A computer readable medium in accordance with Claim 17 wherein to provide the customer a budgetary quote based on the received data, said medium further configured to:

- provide the customer access to view the budgetary quote via the URL; and
- receive a customer response comprising at least one of a message to the manufacturer and a request for a contractual quote.

[c22] A computer readable medium in accordance with Claim 17 wherein to provide the customer a contractual quote based on the received data, said medium further configured to:

- publish the contractual quote as an Extensible Markup Language (XML) document;
- load the XML contractual quote in a quote repository; and
- send an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published contractual quote.

[c23] A computer readable medium in accordance with Claim 22 wherein to provide the customer a contractual quote based on the received data, said medium further configured to:

- provide the customer access to view the budgetary quote via the URL; and
- receive a customer response comprising at least one of a message to a manufacturer, an acceptance of the contractual quote, and a denial of the contractual quote.

[c24]

A computer readable medium encoded with a program executable by a computer for providing a customer with a quote for at least one of a manufactured product and a service, said program configured to instruct the computer to:

- receive data relating to at least one of a customer desired medical product and a customer desired medical service;
- publish a budgetary quote as an Extensible Markup Language (XML) document;
- load the XML budgetary quote in a quote repository;
- send an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published budgetary quote;
- provide the customer access to view the budgetary quote via the URL; and
- receive a customer response based on the budgetary quote;
- publish a contractual quote as an Extensible Markup Language (XML) document;
- load the XML contractual quote in a quote repository;
- send an email alert to the customer, wherein said email alert comprises a Uniform Resource Locator (URL) indicating a location of the published contractual quote;
- provide the customer access to view the budgetary quote via the URL; and
- receive a customer response comprising at least one of a message to a manufacturer, an acceptance of the contractual quote, and a denial of the contractual quote.